

Website Disclaimer

1. About this Disclaimer

This Website Disclaimer explains the basis on which information is provided on the LHS Handyman Services ("LHS", "we", "us" or "our") website. By using our website, you acknowledge that website information is provided for general information and should not be treated as a substitute for a specific quotation, contract, professional assessment or specialist advice where one is required.

2. Information on our website

We aim to keep the information on our website accurate, useful and up to date. However, information may change and we do not guarantee that every page will always be complete, current or free from errors or omissions. Website content may be updated, amended or removed without prior notice.

3. Services and availability

Descriptions of LHS services on the website are general descriptions only. The exact services we can provide will depend on the nature and condition of the work, our competence and availability, applicable laws and regulations, and any specialist qualifications or permissions required. LHS does not undertake gas work. General plumbing is not offered, other than limited or minor connection-type work where appropriate fittings already exist. Publication of a service on the website does not guarantee that it is available in every circumstance or location.

4. Quotations and pricing

Website prices, examples, descriptions or estimates are for general guidance unless expressly stated otherwise. Current standard pricing includes labour at £40 per hour, a £60 minimum charge, £170 for a half day and £320 for a full day, with materials normally subject to a 20% markup. On-site Tech Support and Business Support have a £60 minimum charge. TV wall mounting starts from £75 for a 55-inch TV, with materials and extras charged separately where applicable. A specific written quotation or agreed price will take precedence for an individual job. Quotations are subject to their stated terms, scope and validity period.

5. No substitute for professional or specialist advice

Website information is not intended to provide specialist professional advice. Where work involves structural matters, gas, electrical systems, asbestos, regulated building work, safety-critical equipment or another specialist area, appropriate qualified professional advice should be obtained. LHS does not undertake gas work and will only undertake other work that it is competent and legally permitted to undertake.

6. Safety and emergencies

Information on the website must not be relied upon as emergency advice. If there is an immediate danger to people or property, contact the appropriate emergency service or utility emergency provider. LHS is not an emergency response service for situations requiring statutory emergency assistance.

7. Customer responsibility

Customers remain responsible for providing accurate information about their property, equipment, systems and requirements. Website information cannot account for every individual property or situation. A site assessment may be required before LHS can confirm whether particular work can safely or appropriately be carried out.

8. Third-party websites and services

Our website may contain links to websites, products, services or resources operated by third parties. These links may be provided for convenience or additional information. LHS does not control those third-party websites and does not accept responsibility for their content, availability, security, privacy practices or terms. Visiting a third-party website is at your own discretion.

9. Website security and availability

We take reasonable steps to maintain the security and availability of our website, but we cannot guarantee that the website will always be available, uninterrupted or completely free from technical faults, viruses or other harmful components. You should use appropriate security measures on your own device.

10. Intellectual property

Unless otherwise stated, website content including text, branding, graphics, photographs, logos and other materials is owned by or licensed to LHS and may be protected by intellectual property laws. You must not reproduce, modify, distribute or commercially exploit our content without appropriate permission, except where permitted by law.

11. Photographs and examples of work

Photographs, examples and descriptions of completed or potential work are provided for illustrative purposes. Individual results may vary depending on the property, materials, existing conditions, workmanship requirements and agreed scope. Images should not be taken as a guarantee of a particular result unless that result has been specifically agreed.

12. Reviews and customer feedback

Where the website displays customer reviews or feedback, these are intended to represent the experiences or comments of the relevant customers. Reviews may be edited for formatting, length or privacy purposes where appropriate, without materially changing their meaning.

13. Data protection and cookies

Personal information submitted through the website is handled in accordance with our Privacy Policy. The use of cookies and similar technologies is explained in our Cookie Policy.

14. Limitation of liability

Nothing in this Disclaimer excludes or limits any liability or legal right that cannot lawfully be excluded or limited, including applicable consumer rights, liability for death or personal injury caused by negligence, fraud or fraudulent misrepresentation. Subject to those protections, LHS is not responsible for losses arising from reliance on general website information where that information was not intended to form part of a specific agreement, or for matters outside our reasonable control.

15. Links to our website

You must not create a link to the LHS website in a way that falsely suggests endorsement, partnership or affiliation without our permission. We reserve the right to request removal of links that are misleading, unlawful or harmful to our reputation.

16. Changes to this Disclaimer

We may update this Website Disclaimer when our website, services, business practices or legal requirements change. The latest version will be made available on our website.

17. Governing law

This Website Disclaimer is governed by the law of England and Wales. If you are a consumer, nothing in this Disclaimer affects mandatory consumer protections or legal rights that apply to you.

18. Accessibility

Having trouble accessing a policy or document? If, for any reason, you are unable to access any of our policies or documents, please contact LHS Handyman Services using the contact details below and we will provide an accessible copy by an alternative method. Phone: 07347 397374 | Email: info@lhshandyman services.co.uk | Website: www.lhshandyman services.co.uk