

Cookie Policy

1. About this Cookie Policy

This Cookie Policy explains how LHS Handyman Services (“LHS”, “we”, “us” or “our”) uses cookies and similar technologies on our website and, where applicable, our digital services. It should be read alongside our Privacy Policy.

2. What are cookies?

Cookies are small text files or similar technologies that store or access information on your device when you use a website. They can help a website operate, remember preferences, understand how visitors use it and, where permitted, support other functions.

3. Why we use cookies

We may use cookies and similar technologies for purposes such as keeping the website secure, enabling essential website functions, remembering preferences, understanding website performance and improving the user experience. We will only use non-essential cookies or similar technologies where the applicable legal requirements, including consent requirements, have been met.

4. Strictly necessary cookies

Some cookies or similar technologies may be strictly necessary to provide a service you have requested, operate essential website functions, maintain security or enable basic functionality. Where a technology is genuinely necessary and falls within an applicable legal exception, consent may not be required. We will still provide clear information about its use where appropriate.

5. Analytics and performance cookies

If LHS uses analytics or similar technologies to understand visitor numbers, page usage, performance or website improvements, these will be treated as non-essential unless an applicable legal exception applies. Where consent is required, the technology will not be activated until you have provided valid consent.

6. Third-party cookies

Some services incorporated into the website may be provided by third parties. Depending on the services used, these may include website hosting, embedded content, maps, videos, analytics, forms, payment services or social-media features. Third-party providers may use cookies or similar technologies subject to their own policies. We will review third-party technologies used on the website and apply the appropriate consent and transparency requirements.

7. Your cookie choices

Where non-essential cookies or similar technologies are used, the website should provide a clear way for you to accept, refuse or manage those technologies. You can change your choices where a cookie-management tool is provided. You can also use your browser settings to block, delete or restrict cookies, although doing so may affect website functionality.

8. Consent

Where consent is required, it must be a clear and positive choice. Continuing to browse the website by itself is not treated as consent to non-essential cookies. You should be given enough information to understand what the relevant cookies or similar technologies do and why they are being used.

9. Cookie duration

Cookies may be session cookies, which normally expire when you close your browser, or persistent cookies, which remain for a defined period. The duration should be appropriate to the purpose for which the cookie or technology is used. We will review cookie durations periodically.

10. Cookies and personal information

Some cookies and similar technologies may involve information that can identify or relate to an individual. Where this amounts to personal data, LHS will process it in accordance with applicable data protection law and our Privacy Policy.

11. Website links and external services

Our website may contain links to external websites or services. Once you leave the LHS website, the privacy and cookie practices of the external service will apply. We recommend checking the relevant provider's policies before submitting information or accepting optional cookies.

12. Managing cookies through your browser

Most browsers allow you to view, delete, block or restrict cookies through their settings. The exact controls vary between browsers and devices. Blocking strictly necessary cookies may prevent parts of a website from working correctly.

13. Changes to this Cookie Policy

We may update this Cookie Policy when our website, services, technologies or legal requirements change. The latest version will be made available on our website. We recommend checking this page periodically.

14. Contact

If you have questions about cookies or similar technologies used by LHS, please contact LHS Handyman Services using the following contact details: Phone: 07347 397374 | Email: info@lhshandyman services.co.uk | Website: www.lhshandyman services.co.uk.

15. Accessibility

Having trouble accessing a policy or document? If, for any reason, you are unable to access any of our policies or documents, please contact LHS Handyman Services and we will provide an accessible copy by an alternative method.